

CASA CARES

CASA DE CAMPO® RESORT & VILLAS HEALTH & SAFETY PROTOCOLS

For almost 50 years, Casa de Campo has welcomed guests from around the world to enjoy the warmth, services and charm found only within our community here in the Dominican Republic. Now more than ever, we are focused on continuing our rich legacy in caring for our guests and associates. During these challenging times, we want to reassure our partners that we are taking all necessary and precautionary measures for the health, safety and well-being of our guests and associates, as well as the entire Casa de Campo community. To that end, we are pleased to announce our Casa Cares program.

Focusing on a renewed commitment to safety, privacy, service and joy, we are prepared to receive and take care of all Casa de Campo guests while preserving guests, owners and team-members' general well-being. We hope to enable new experiences that will allow everyone to feel comfortable while they take part in their favorite activities at the resort, living uplifting moments that they will treasure in the midst of a future that sometimes seems uncertain. From the bottom of our hearts, we assure every past, present and future guest that Casa Cares.

OUR COMMITMENT TO SAFETY

OUR COMMITMENT TO PRIVACY

OUR COMMITMENT TO SERVICE

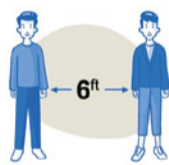
OUR COMMITMENT TO JOY

LEARN MORE



MANDATORY USE OF MASKS & PROTECTIVE EQUIPMENT

All employees will be required to use masks and/or protective gear depending on their type of work. Guests are required to use masks to abide to regulations.



PHYSICAL DISTANCING

6-foot social physical distancing will be in place. Floor guides will serve as reminders throughout different areas of the property. Guests will be urged to practice physical distancing while traversing throughout the property.



ENHANCED CLEANING PROTOCOLS

Hand sanitizing stations will be distributed throughout the property for guests to use. We are also updating our common area cleaning schedules to include the continuous use of electrostatic misters for disinfection.



EASE INFORMATION

Signage with QR codes will be installed throughout to help guide guests and provide important information like sanitation practices and property information.

CONTACT US

Main Hotel Contact Number: 809- 523-3333

Hotel Reservations (toll free number from the US): 866-356-5844 / res1@ccampo.com.do

Villa Reservations: (toll free number from the US): (866) 860-5472